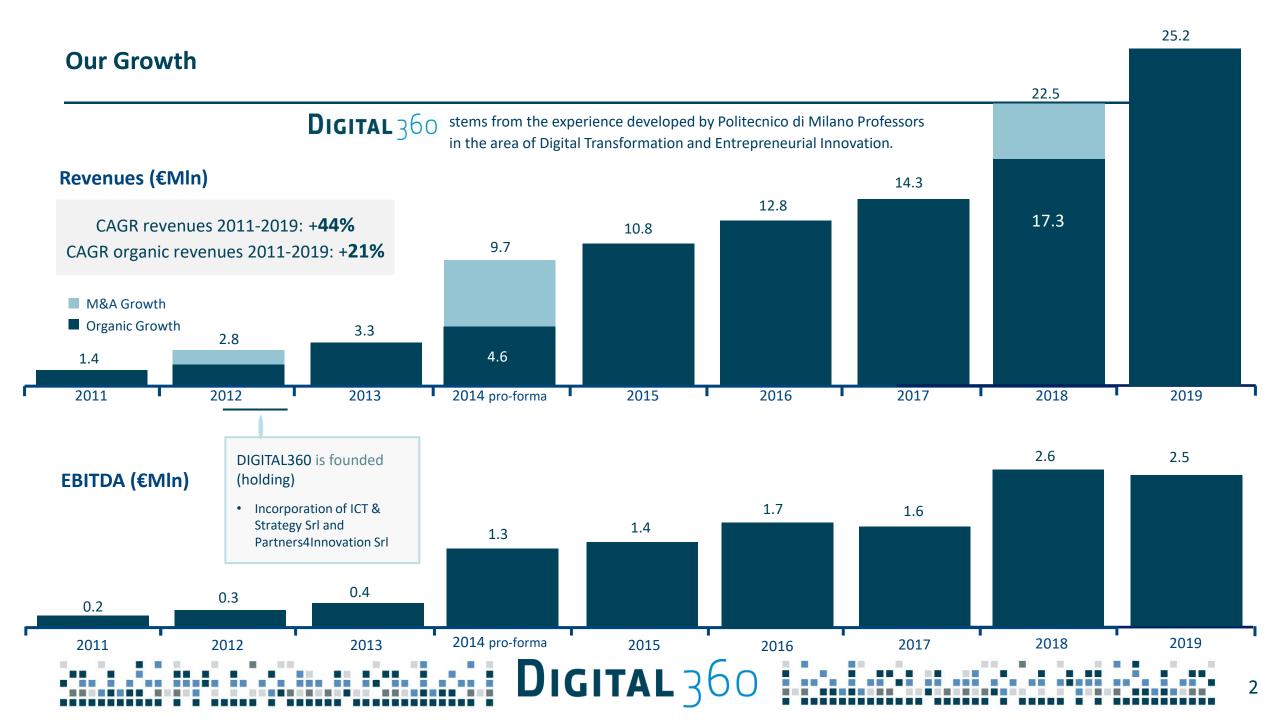


# DIGITAL360 Investor Presentation

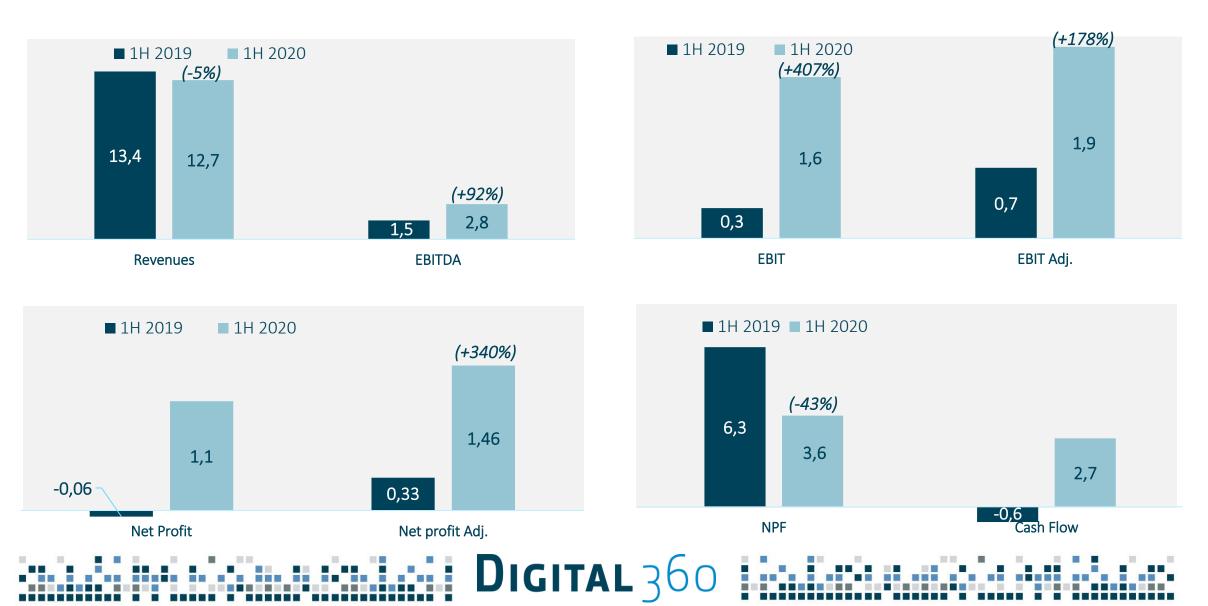
Milan, 23rd September 2020

H	=		:	=	
	•				:
	•	:	•	:	
•	•	•		•	
H	•	:			
ı				•	
•	•	•		•	
•	•	•		•	•
		•	•		•
•			•	•	

I.	Company overview	1
II.	Business Units	9
III.	Strategic directions	17
IV.	Financials	21
V.	Stock Price	25



#### **Key Economic & Financial Indicators: a Strong Growth (€ Mln)**



#### Covid time: efficiency & effectiveness of full smart working

To keep updated the whole staff:

- Coronavirus time Weekly update webinar every week
- Digital360 Insight #restiamoacasa special edition (twice per week)



To collect ideas and contributions:

• CallXAction – Ready.... Go!



To understand, engage and be closer to everyone:

- Survey Smart Working
- App Beaconforce
- Facebook Workplace



To offer training and new opportunities to all:

- 360digitalskill
- Webinar
- English Courses
- Area-specific training initiatives



# DIGITAL 360 EMPOWERING INNOVATION





#### **VISION**

Digital Transformation and Entrepreneurial

Innovation - the engine for economic growth and
for modernising businesses and public bodies

#### **MISSION**

To help businesses and public bodies in understanding and pursuing their path to Digital Transformation and Entrepreneurial Innovation

#### **Business Model: two Business Units leveraging the same Community**

Digital Innovation
Supply

#### **TECH COMPANIES**

**ICT Vendors** 

Telcos

Software Houses System Integrators

Software and Hardware Resellers

**Cloud Providers** 

Online Marketing Service Providers

New Media Agencies

eCommerce Service Providers

Start-ups

[...]

Over 90,000 Tech Companies

Digital solutions/ services market

(over 38 bn euro in Italy)

### DIGITAL 360

We are a multi-channel B2B platform (online portals, events, advisory, etc.), based on the largest **Innovation Ecosystem** in Italy involving all the main actors: first of all **tech buyers** & **tech companies**, but also institutions, policy makers, politicians, etc).

#### **Demand generation**

We help the best suppliers of digital solutions/services build a reputation on the market and connect with new customers through innovative **Marketing & Sales Services** 

#### **Advisory & Coaching**

We help businesses and public bodies pursue their path of digital transformation and entrepreneurial innovation through the provision of innovative **Advisory and Coaching services** 

Digital Innovation
Demand

**TECH BUYERS** 

**Large Enterprises** 

**SMEs** 

Micro Enterprises

Independent Professionals

Public Sector Authorities

[...]

Over 4 Million Tech Buyers



#### **Our Community: the Innovation Ecosystem**

## Digital Innovation Supply TECH COMPANIES

**ICT Vendors** 

**Telcos** 

Software Houses System Integrators

Software and Hardware Resellers

**Cloud Providers** 

Online Marketing Service Providers

**New Media Agencies** 

eCommerce Service Providers

Start-ups

Over 90,000 Tech Companies

### DIGITAL 360

The largest community in Italy of tech users & buyers

**56** 

digital assets (online portals, newsletters, etc)

1,500

original articles published each month

portals, ters, etc) >510,000

on social media

channels (company's accounts and key people's accounts)

fans and followers

2,100

published white papers up to date, downloaded by more than 21,000 users in the 1H2020 110

digital events organized in the 1H2020

78,000

profiled contacts in 1H2020 through events, webinars, white papers and contact center

## Digital Innovation Demand TECH BUYERS

**Large Enterprises** 

**SMEs** 

Micro Enterprises

Independent Professionals

Public Sector Authorities

[...]

Over 4 Million Tech Buyers

#### **2.8mln**

1st

page on Google with

more than **45,000** 

keywords in the Tech

sector

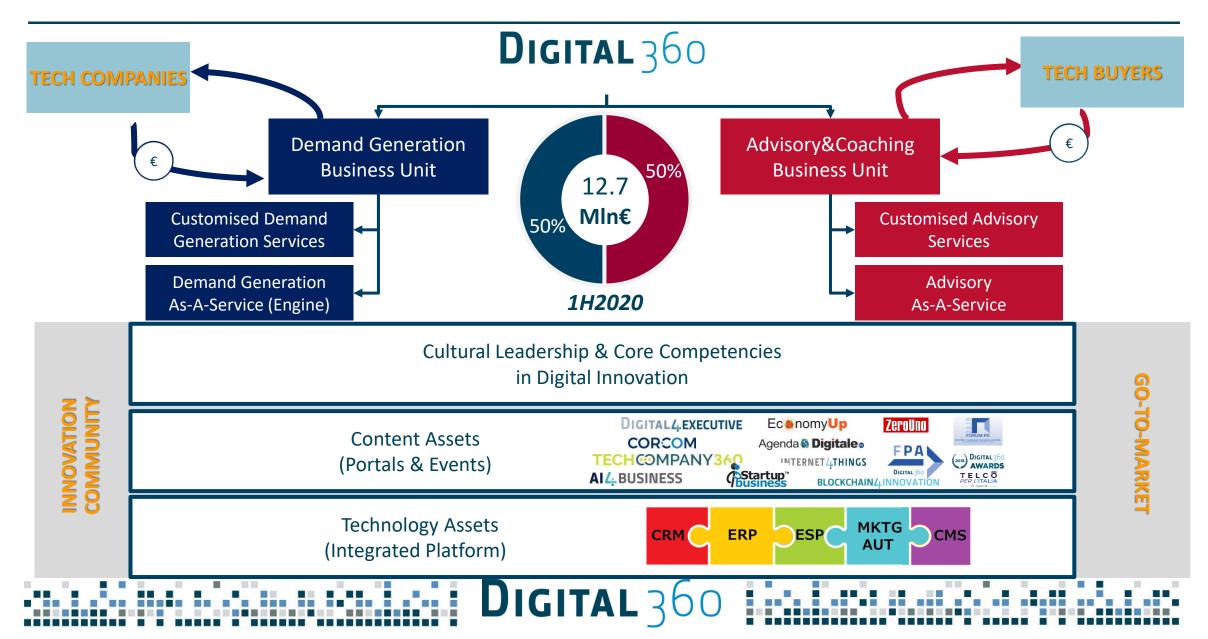
unique visitors per month (average, 1H20) with a max of 4.5 mln unique visitors in April 2020



DIGITAL 360



#### **Core Competences & Strategic Assets**



•	i	•	:	:	_
•	:	:			•
•	•	:		:	i
:	•	:			
i		:		•	•
_	•	•		:	_
•		•	•		•
•			:	•	

١.	Company overview	1
II.	Business Units: Demand Generation	9
III.	Strategic directions	17
IV.	Financials	21
V.	Stock Price	25

#### **Demand Generation**

#### **Customised services**



#### Our services

#### Communication

Storytelling
Content Marketing
Communication/Advertising
plans

#### **Open Innovation**

Call4ideas Hackathons

#### **Events**

Roundtables & focus groups Conventions, summits, webinars, digital events

#### Research

Surveys, focus groups Customer Insights, Market Outlooks

#### **Lead Generation**

Profiling Business meetings

#### **Integrated Projects**

Communication, events, lead generation, etc.













































































#### **Demand Generation**

Demand Generation As-A-Service: the Digital Marketing & Sales «Engine»

- 1H2020 KPI (vs 31.12.2019)
- Engines sold: 80 (67)
- Average Price: 44k€ (45k€)
- Annual Recurrent Revenues:3.5 M€ (3.0 M€)

## Original methodologies and models



## **Engineering** the know how



#### **Recurring Revenues**



#### **Software as a Service**



#### Go-to-market Channel



The strong links with
Universities and the
customised projects (i.e.
communication, events, lead
generation) enable the
development of original
digital marketing&sales
methodologies

By leveraging the engineering and systematization of knowledge, our original methodologies evolve into replicable & standardized marketing&sales services

Replicable & standardized marketing&sales services are offered to SMBs through an "As-A-Service" approach, which generates subscription-based revenues on an ongoing basis

The marketing and sales services can be delivered through specific **software-as-a-service platforms** (i.e. Hubspot, Martech proprietary platform, etc.)

The marketing&sales services are promoted through

Digital360hub, all the portals of Digital360 Network and specific events/webinars, generating a steady stream of prospects







#### **Demand Generation – Key Facts in 1H2020**

#### **Customised Services**

- Cancellation of all physical events, replaced by a terrific growth of all digital services
  - Digital events (+200% vs 1H 2019)
  - Digital communication services boosted by Digital360 network performances (4.5 mln unique visitors in April 2020)
  - Online lead generation
- Growth of profitability of the area

#### **Demand Generation as a Service**

- 80 Marketing & sales Engine sold (vs 67 at the end of 2019), for annual recurrent revenues of 3,5 Mln (vs 3,0 mln at the end of 2019)
- Growth of profitability of the area
- Development of "Martech360" platform

#### **Processes and organization**

- Reengineering of the main processes (e.g. delivery, etc.) in order to increase productivity
- Adoption of software platforms and tools to support collaboration and smart working

H	:		•	=	
Ξ	Ē	_			•
-	•	Ē	•	•	Ξ
•	•	•		=	Ē
•					•
•		•	•		
Ē	_	•		_	•
•	-	_		•	
•	•	:		•	•
		•	•		•
•			•	•	
			-		

١.	Company overview	1
II.	Business Units: Advisory	13
III.	Strategic directions	17
IV.	Financials	21
V.	Stock Price	25

#### **Advisory&Coaching**

#### **Customised services**

























































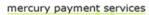
























DIGITAL 360



#### **Advisory&Coaching**

Advisory&Coaching As-A-Service

#### 1H2020 KPI (vs 31.12.2019)

- AAS Advisory subscriptions sold: 92 (46)
- Annual Recurrent Revenues: 1.7M€ (1.3M€)

## Original methodologies and models



## **Engineering** the know how



#### **Recurring Revenues**



#### **Software as a Service**



#### Go-to-market Channel



The strong links with
Universities and the
customised projects (i.e.
communication, events, lead
generation) enable the
development of original
methodologies

By leveraging the engineering and systematization of knowledge, our original methodologies evolve into replicable & standardized advisory services

Replicable & standardized advisory services are offered to SMBs through an "As-A-Service" approach, which generates subscription-based revenues on an ongoing basis

The Advisory services can be based on specific **software-as-a-service platforms**, aimed at making the advisory services themselves more effective and efficient

The Advisory team and its key people can enjoy a high level of visibility on the portals and events offered by the Group, positioning itself as an opinion leader and generating a steady stream of prospects





#### **ADVISORY – Key Facts in 1H2020**

#### **Customised Services**

- Transformation of services typically offered in presence into fully remote services and complete remotisation of As-a-Service activities
- Development of the Smart Working Emergency KIT service
- Development of the EmpowerCare Service

#### As-a-service activities and tool

- Increase in Contracts and revenues of As-a-Service and tool-based activities (i.e. DPO CISO Digital Skills FPA Digital School Engine Out Of ICT)
- Development of two new modules of the GRC360 (Audit and 231)

#### **Processes and organization**

- Reengineering of the main processes (e.g. go to market, delivery, etc.) in order to increase productivity
- Adoption of software platforms and tools support collaboration and smart working

i	i	•	:	:	_
•	:	:			•
•					•
:	•	:			•
Ē		•		•	
•	:	:		:	
•		Ē			:
•			:	•	
			-		

l.	Company overview	1
II.	Business Units	9
III.	Strategic directions	17
IV.	Financials	21
V.	Stock Price	25

#### **Our Blue Ocean Strategy: Digital As-A-Service**



**Our Goal: support SMBs** in undertaking **digital transformation**, by outsourcing ICT-intensive processes which, otherwise, would require rare and expensive internal employees

A **new** interpretation of 3 traditional industries to support the digital transformation of SMBs (a huge potential market in Italy)

- with «subscription-based» professional services
- supported by software-aservice platforms
- promoted and sold through our community (innovation ecosystem)

Online Contents & Events Industry



Our innovative approach to SMBs

OUR GO TO MARKET (THE INNOVATION ECOSYSTEM)

OUR CORE COMPETENCIES

OUR TECHNOLOGICAL
PLATFORMS & SOFTWARE
AS A SERVICE

#### **Strategic Directions in 2020**

- Strategic focus on the development of "As-A-Service" packaged solutions, with recurrent revenues:
  - Digital Marketing & Sales Engine (non only for tech companies but also in other industries)
  - Advisory-As-A Service
  - 360DigitalSkill & FPADigitalSchool
- Scouting of innovative small tech companies and start-ups (M&A), to support and accelerate the development od our "As-A-Service" solutions (in particular software-as-a-service provider in strategic areas, like MarTech, GRC, HR, Industry4.0, etc.)
- 3 Investments in
  - core competencies in digital innovation (knowledge, engineered know-how, etc.)
  - **technological platforms** (Artificial Intelligence, Automatic Process Automation, Business Analytics, CRM, Marketing Automation, etc.)
  - content assets (portals, SEO, social networks, etc.), in order to develop our community (innovation ecosystem)

## Minority Participations

1. Sale of 6.8% of Sata Srl to a company part of the Credem Group at a nominal price of 244k€, with a 94% capital gain on the latter.

2. Strong valorization of the subsidiary AppQuality, with an investment round of 3.5M€ led by prominent Italian VCs, valuing the company at 10.5M€. As of today, D360 holds 5.04% of the company.

## **Board of Directors Proxy for future share capital increases**

Also to support M&A operations and the growth of the group, proxy will be used for share capital increases, even excluding the right of option, as well as for the issue of convertible bonds/warrants.

The Proxy can be exercised until January 23rd 2023 and up to a maximum amount of 10M€.

#### Lock-up

To build trust in the company, co-founders, representing 70,35% of the shareholdings and Employees, holding 2,03% of the shares, have signed a lock-up agreement for a period of 3 years starting on June 2020.

#### **New Board of Directors**

The new Board of Directors has been appointed: Andrea Rangone becomes the new Chairman, Raffaello Balocco and Gabriele Faggioli CEOs.

New skills and professionalism enter the board also with the appointment of Pierluigi Negro.

ı	=		ı	=	
•	•	•	_	_	•
	:	Ē	•	Ē	:
		-		_	•
i		•	•		
•	•	=		_	•
	•	:		=	
-		•	•		i
•			:	•	

l.	Company overview	2
II.	Business Units	14
III.	Strategic directions	18
IV.	Financials	21
V.	Stock Price	25

#### **Financials: Income statement**

Operating Results - P&L  Euro/mlns	30.06.19	30.06.20	D	Effect of the decrease in revenues linked to «in presence» events, largely offset by the growth
Revenues	13,4	12,7	-5%	of digital services
EBITDA	1,5	2,8	92%	
% Ebitda / Total Revenues	11,0%	22,2%		The growth of digital services has exploited the scalability of the business, resulting in only
EBIT % Ebit / Total Revenues	0,3 2,3%	1,6 12,2%	407%	modest increases in costs, with an evident effect on the improvement of margins overall
EBIT Adjusted	0,7	1,9	178%	
% Ebit Adjusted / Total Revenues	5,2%	15,3%		
Net profit % Net profit / Total Revenues	-0,06 -0,4%	1,1 8,5%		(*) EBIT and Net Profit Adjusted are reclassified without taking into account the amortization of the consolidation differences
Net Profit Adjusted	0,33	1,46	340%	
% Net Profit Adjusted / Total Revenues	2,5%	11,5%		

#### **Financials: Financial statement**

Balance Sheet	31.12.2019	30.06.2020	Change	Change %	
Euro/mlns					
Fixed Assets					r
Materials	0,5	0,5	0,0	n.s.	Ш
Immaterials	9,3	8,9	-0,4	-4%	Ш
Financials	0,1	0,1	0,0	n.s.	
Total Fixed Assets A	9,9	9,5	-0,4	-4%	أهر
Operating Working Capital (OWC)					
Receivables	9,4	10,3	0,9	9%	
Commercial Debts	-3,1	-3,5	-0,4	-12%	ノ
Other short terms ass/liabilities	-0,7	-2,3	-1,6	-215%	L
Total Operating Working Capital B	5,6	4,5	-1,1	-19%	7
Net Capital Invested (CNI) A+B	15,5	14,0	-1,5	-9%	[
Equity and Banks					
Equity and banks	8,1	9,3	1,2	14%	
Net Financial Position	6,3	3,6	-2,7 <b>&lt;</b>	-43%	ابر ا
Other funds	1,0	1,1	0,1	13%	
Total Equity, Banks and Funds	15,5	14,0	-1,5	-9%	

The 4% reduction is due to amortization which reduced its book value.

About half of the total value of the fixed assets (€ 4.5M) is represented by the consolidation differences arising from M&A transactions;

the residual part derives from the costs of technological development and launch of new services

The increase compared to the end of last year is affected by the seasonality in the trend of receivables and payables

In addition to the effect related to receivables and payables, the reduction is a consequence of (i) the collection of tax credits and (ii) the increase in tax debts, as a result of the profits generated

The change reflects (i) positive operating cash flows (+3.6M) and (iii) the investments made (-0.9M)



DIGITAL 360



#### **Financials: Net Financial Position and Cash Flow**

#### Cash Flow 1H 2020 vs 1H 2019

	30/06/19	30/06/20	Δ
Ebitda Severance pay and other funds Investments	1,5 -0,1	2,8 0,1	1,3 0,2 0,1
CF from business and investments (A)	-1,0 <b>0,4</b>	-0,9 <b>2,0</b>	1,6
Tax Interests on loans	0,0 -0,15	0,0 -0,15	0,0 0,0
CF from Fiscal and Interests (B)	-0,15	-0,15	0,0
ΔOWC (C)	0,3	0,5	0,2
Operating Cash Flow (A+B+C)	0,6	2,4	1,8
Extraordinaries (M&A)+others	-1,2	0,3	1,5
Free Cash Flow	-0,6	2,7	3,3

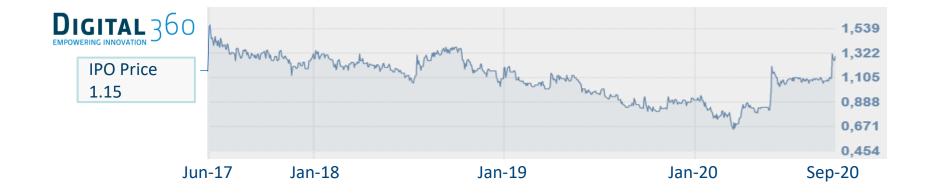
## Summary 1H and FY 2019, 2020, CF Margin

	30/06/2019	30/06/2020	31/12/2019
Revenues	13,4	12,7	25,2
Cash Flow	-0,6	2,7	-1,7
CF Margin	-4%	21%	-7%
PFN	5,7	3,6	6,3
PFN/Ebitda 1H PFN/Ebitda FY	3,8	1,3	2,5

The business trend, accompanied by careful financial management, generated strong cash flows



V.	Stock Price	25
IV.	Financials	21
III.	Strategic directions	18
II.	Business Units	14
١.	Company overview	2



<sup>\*</sup>The denominator of the fractions is represented by the estimates of the last available Analyst Research

#### Stock performance & Market multiples – 2/2

	TechTarget	DIGITAL 360	Gartner
	1H2020 (M\$) % on revenues	1H2020 (M€) % on revenues	1H2020 (M\$) % on revenues
Revenues	66	12,7	1.992
EBITDA	14 21%	2,8 22%	406 20%
Net Profit	7 11%	1,46 11%	215 11%
PFN	-4	3,6	1.600
Free Cash Flow	13 20%	2,7 21%	333 17%
Main Ratios			
Equity Value Enterprise Value	1.100 M\$ 1.100 M\$	20 M€ 23,6 M€	11.300 M\$ 12.900 M\$
EV/Revenues	8,1	0,9	3,0
EV/EBITDA	37,9	5,7	19,8
p/e	157	14	47



#### **CONTACTS:**

**Andrea Rangone** 

President

Email: andrea.rangone@digital360.it

**Emilio Adinolfi** 

**CFO & Investor Relations** 

Email: emilio.adinolfi@digital360.it



#### Annexes

