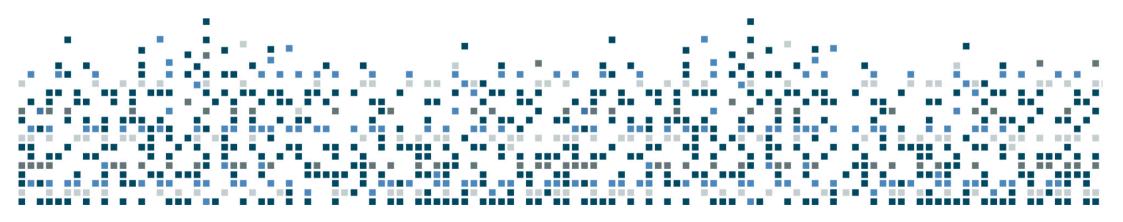


DIGITAL360 Investor Presentation

NEXT GEMS, 3-4 NOV 2020



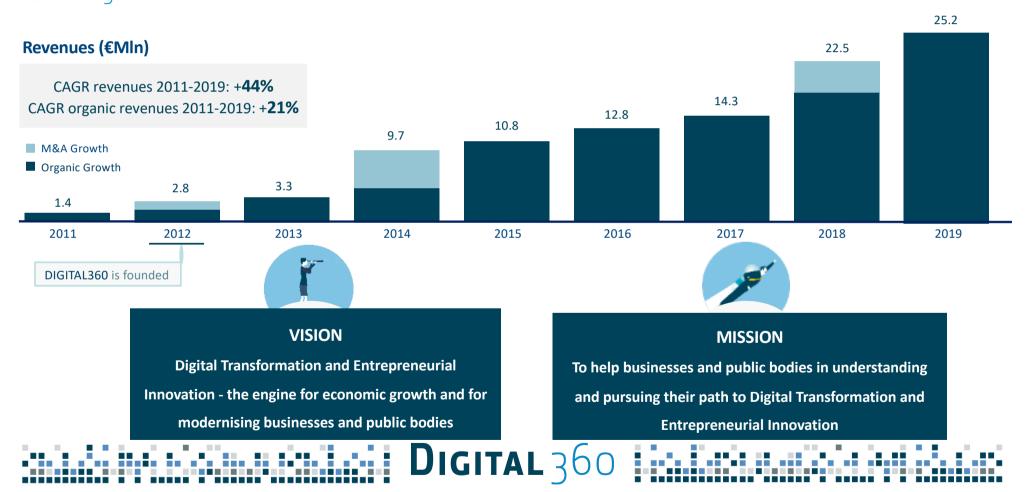


I. Company overview

- II. Business Units
- III. Strategic directions
- IV. Stock Price
- V. Financials

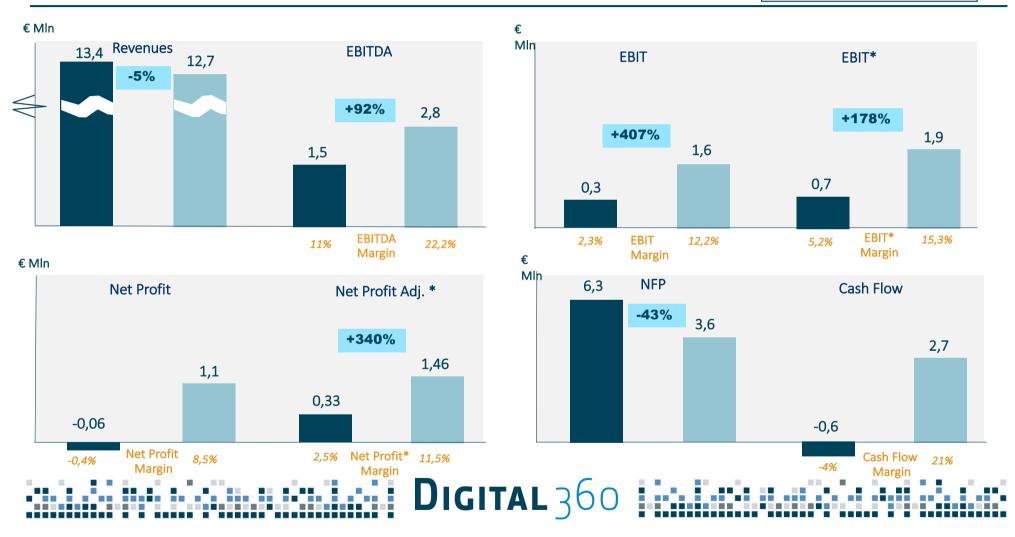
Our History, Vision and Mission

DIGITAL 360 stems from the experience developed by Politecnico di Milano Professors in the area of Digital Transformation and Entrepreneurial Innovation.



1H 2020: Key Economic & Financial Indicators (€ MIn)





Our Business Model: two Business Units leveraging the same Community

Digital Innovation Supply

TECH COMPANIES

ICT Vendors

Telcos

Software Houses **System Integrators**

Software and Hardware Resellers

Cloud Providers

Online Marketing Service Providers

New Media Agencies

eCommerce Service **Providers**

Start-ups

[...]

Over 90,000 **Tech Companies**

Digital Innovation Market (services, software, hardware)

(over 38 bn euro in Italy)

We have created the largest **Digital Innovation Ecosystem** in Italy involving all the main stakeholders: first of all tech buyers & tech companies, but also institutions, policy makers, politicians, etc) We are divided in two Business Units

Demand generation

We help the best suppliers of digital solutions/services build a reputation on the market and connect with new customers through innovative Marketing & Sales Services

Advisory & Coaching

We help businesses and public bodies pursue their path of digital transformation and entrepreneurial innovation through the provision of innovative Advisory and Coaching services

Digital Innovation Demand

TECH BUYERS

Large Enterprises

SMEs

Micro Enterprises

Independent Professionals

Public Sector Authorities

[...]

Over 4 Million Tech Buyers







The Innovation Ecosystem: Our Community

Digital Innovation Supply

TECH COMPANIES

ICT Vendors

Telcos

Software Houses System Integrators

Software and Hardware Resellers

Cloud Providers

Online Marketing Service Providers

New Media Agencies

eCommerce Service Providers

Start-ups

[...]

Over 90,000 Tech Companies

NETWORK DIGITAL 360

The largest community in Italy of Digital Innovation Ecosystem stakeholders

2.8mln

unique visitors per month (average, 1H20) with a max of 4.5 mln unique visitors in April 2020

1st

page on Google with more than 45,000 keywords in the Tech sector

>510,000

fans and followers on social media

56

digital assets (online portals, newsletters, etc)

1,500

original articles published each month

2,100

published white
papers up to date

78,000

profiled contacts in 1H2020 through events, webinars, white papers and contact center

110

digital events organized in the 1H2020 Digital Innovation

Demand

TECH BUYERS

Large Enterprises

SMEs

Micro Enterprises

Independent Professionals

Public Sector Authorities

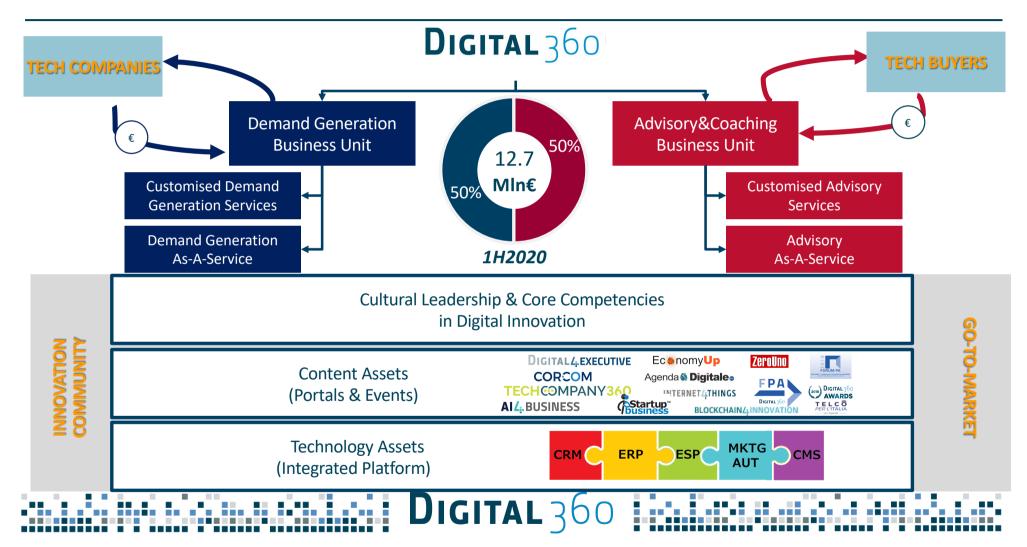
[...]

Over 4 Million Tech Buyers





Our Core Competences, Strategic Assets & Go-to-Market Strategy





- I. Company overview
- II. Business Units
- III. Strategic directions
- IV. Stock Price
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Demand Generation

Customised services



Communication

Storytelling Content Marketing Communication/Advertising plans

Open Innovation

Call4ideas Hackathons

Our services

Events

Roundtables & focus groups Conventions, summits, webinars

Research

Surveys, focus groups Customer Insights, Market Outlooks

Lead Generation

Profiling Business meetings

Integrated Projects

Communication, events, lead generation, etc.











































































Demand Generation

Demand Generation As-A-Service: the Digital Marketing & Sales «Engine»

1H2020 KPI (vs 31.12.2019)

- Engines sold: 80 (67)
- Average Price: 44k€ (45k€)
- Annual Recurrent Revenues:3.5 M€ (3.0 M€)

Original methodologies and models



Engineering the know how



Recurring Revenues



Software as a Service



Go-to-market Channel



The strong links with
Universities and the
customised projects (i.e.
communication, events, lead
generation) enable the
development of original
digital marketing&sales
methodologies

By leveraging the engineering and systematization of knowledge, our original methodologies evolve into replicable & standardized marketing&sales services

Replicable & standardized marketing&sales services are offered to SMBs through an "As-A-Service" approach, which generates subscription-based revenues on an ongoing basis

The marketing and sales services can be delivered through specific **software-as-a-service platforms** (i.e. Hubspot, Martech proprietary platform, etc.)

The marketing&sales services are promoted through
Digital360hub, all the portals of Digital360 Network and specific events/webinars, generating a steady stream of prospects



DIGITAL 360



Demand Generation – Key Facts in 1H 2020

Customised Services

- Cancellation of all physical events, replaced by a terrific growth of all digital services
 - Digital events (+200% vs 1H 2019)
 - Digital communication services boosted by Digital360 network performances (4.5 mln unique visitors in April 2020)
 - Online lead generation
- Growth of profitability of the area

Demand Generation as a Service

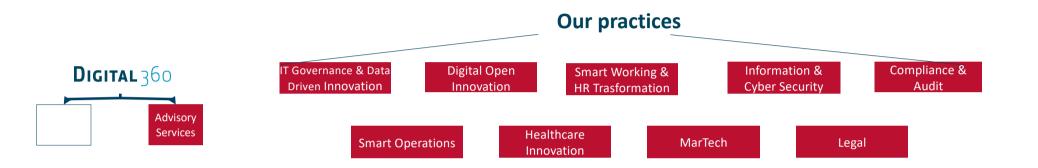
- 80 Marketing & sales Engine sold (vs 67 at the end of 2019), for annual recurrent revenues of 3.5 Mln (vs 3.0 mln at the end of 2019)
- Growth of profitability of the area
- Development of "Martech360" platform

Processes and organization

- Reengineering of the main processes (e.g. delivery, etc.) in order to increase productivity
- Adoption of software platforms and tools to support collaboration and smart working

Advisory&Coaching

Customised services











































































Advisory&Coaching

Advisory&Coaching As-A-Service

1H2020 KPI (vs 31.12.2019)

- AAS Advisory subscriptions sold: 92 (46)
- Annual Recurrent Revenues: 1.7M€ (1.3M€)

Original methodologies and models



Engineering the know how



Recurring Revenues



Software as a Service



Go-to-market Channel



The strong links with
Universities and the
customised projects (i.e.
communication, events, lead
generation) enable the
development of original
methodologies

By leveraging the engineering and systematization of knowledge, our original methodologies evolve into replicable & standardized advisory services

Replicable & standardized advisory services are offered to SMBs through an "As-A-Service" approach, which generates subscription-based revenues on an ongoing basis

The Advisory services can be based on specific **software-as-a-service platforms**, aimed at making the advisory services themselves more effective and efficient

The Advisory team and its key people can enjoy a high level of visibility on the portals and events offered by the Group, positioning itself as an opinion leader and generating a steady stream of prospects



DIGITAL 360





- I. Company overview
- II. Business Units
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Our Blue Ocean Strategy: Digital As-A-Service



Our Goal: support SMBs in undertaking **digital transformation**, by outsourcing ICT-intensive processes which, otherwise, would require rare and expensive internal employees

A **new** interpretation of 3 traditional industries to support the digital transformation of SMBs (a huge potential market in Italy)

- with «subscription-based» professional services
- supported by software-aservice platforms
- promoted and sold through our community (innovation ecosystem)

Online Contents & Events Industry



Industry (SAAS)

Advisory Industry Our innovative approach to SMBs

OUR GO TO MARKET (THE INNOVATION ECOSYSTEM)

OUR CORE COMPETENCIES

OUR TECHNOLOGICAL
PLATFORMS & SOFTWARE
AS A SERVICE

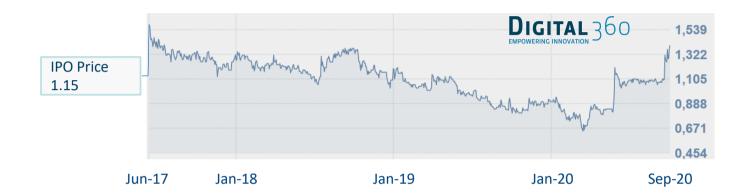
Strategic Actions in 2020

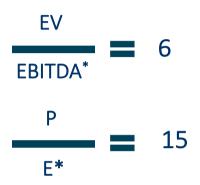
- Strategic focus on the development of "As-A-Service" packaged solutions, with recurrent revenues:
 - Digital Marketing & Sales Engine (non only for tech companies but also in other industries)
 - Advisory-As-A Service
 - 360DigitalSkill & FPADigitalSchool
- Scouting of innovative small tech companies and start-ups (M&A), to support and accelerate the development od our "As-A-Service" solutions (in particular software-as-a-service provider in strategic areas, like MarTech, GRC, HR, Industry4.0, etc.)
- 3 Investments in
 - core competencies in digital innovation (knowledge, engineered know-how, etc.)
 - **technological platforms** (Artificial Intelligence, Automatic Process Automation, Business Analytics, CRM, Marketing Automation, etc.)
 - content assets (portals, SEO, social networks, etc.), in order to develop our community (innovation ecosystem)



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Stock performance & Market multiples





*The denominator of the fractions is represented by the estimates of the last available Analyst Researches at 15/10/2020

| | TechTarget | DIGITAL 360 | Gartner |
|------------------|------------|-------------|----------------|
| Equity Value | 1.370 M\$ | 22 M€ | 11.300 M\$ |
| Enterprise Value | 1.370 M\$ | 26 M€ | 12.900 M\$ |
| EV/Revenues | 10 | 1 | 3 |
| EV/EBITDA | 47 | 6 | 20 |
| p/e | 196 | 15 | 47 |



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Financials: Income statement

| Operating Results - P&L | 30.06.19 | 30.06.20 | D | |
|--|-------------|--------------|------|---|
| Euro/mlns | | | | Effect of the decrease in revenues linked to «in presence» events, largely offset by the growth |
| Revenues | 13,4 | 12,7 | -5% | of digital services |
| EBITDA | 1,5 | 2,8 | 92% | |
| % Ebitda / Total Revenues | 11,0% | 22,2% | | The growth of digital services has exploited the scalability of the business, resulting in only |
| EBIT % Ebit / Total Revenues | 0,3 2,3% | 1,6 12,2% | 407% | modest increases in costs, with an evident effect on the improvement of margins overall |
| EBIT Adjusted | 0,7 | 1,9 | 178% | |
| % Ebit Adjusted / Total Revenues | 5,2% | 15,3% | | |
| Net profit | -0,06 | 1,1 | \ | (*) EBIT and Net Profit Adjusted are reclassified |
| % Net profit / Total Revenues | -0,4% | 8,5% | | without taking into account the amortization of the consolidation differences |
| Net Profit Adjusted | 0,33 | 1,46 | 340% | |
| % Net Profit Adjusted / Total Revenues | 2,5% | 11,5% | | |



Financials: Financial statement

| Balance Sheet | 31.12.2019 | 30.06.2020 | Change | Change % | |
|-----------------------------------|------------|------------|------------------|-------------|-------------|
| Euro/mlns | | | | | |
| Fixed Assets | | | | | |
| Materials | 0,5 | 0,5 | 0,0 | n.s. | - 11 |
| Immaterials | 9,3 | 8,9 | -0,4 | -4% | - 11 |
| Financials | 0,1 | 0,1 | 0,0 | n.s. | Ш |
| Total Fixed Assets A | 9,9 | 9,5 | -0,4 < | -4% | الح |
| Operating Working Capital (OWC) | | | | | |
| Receivables | 9,4 | 10,3 | 0,9 🖊 | 9% | |
| Commercial Debts | -3,1 | -3,5 | -0,4 | -12% | ノ |
| Other short terms ass/liabilities | -0,7 | -2,3 | -1,6 | -215% | L |
| Total Operating Working Capital B | 5,6 | 4,5 | -1,1 < | -19% | >ղ[|
| Net Capital Invested (CNI) A+B | 15,5 | 14,0 | -1,5 | -9% | Ц |
| Equity and Banks | | | | | |
| Equity and banks | 8,1 | 9,3 | 1,2 | 14% | L |
| Net Financial Position | 6,3 | 3,6 | -2,7 < | -43% | <u>کر</u> ا |
| Other funds | 1,0 | 1,1 | 0,1 | 13% | |
| Other funds | 1,0 | ±,± | 0,1 | 13/0 | |
| Total Equity, Banks and Funds | 15,5 | 14,0 | -1,4 | -9% | L |

The 4% reduction is due to amortization which reduced its book value.

About half of the total value of the fixed assets (€ 4.5M) is represented by the consolidation differences arising from M&A transactions;

the residual part derives from the costs of technological development and launch of new services

The increase compared to the end of last year is affected by the seasonality in the trend of receivables and payables

In addition to the effect related to receivables and payables, the reduction is a consequence of (i) the collection of tax credits and (ii) the increase in tax debts, as a result of the profits generated

The change reflects (i) positive operating cash flows (+3.6M) and (iii) the investments made (-0.9M)



DIGITAL 360



Financials: Net Financial Position and Cash Flow

Cash Flow 1H 2020 vs 1H 2019

| | 30/06/19 | 30/06/20 | D |
|--|---------------------|--------------------|-------------------|
| Ebitda Severance pay and other funds Investments | 1,5 -0,1 -1,0 | 2,8 0,1 -0,9 | 1,3 0,2 0,1 |
| CF from business and investments (A) | 0,4 | 2,0 | 1,6 |
| Tax | 0,0 | 0,0 | 0,0 |
| Interests on loans | -0,15 | -0,15 | 0,0 |
| CF from Fiscal and Interests (B) | -0,15 | -0,15 | 0,0 |
| ΔOWC (C) | 0,3 | 0,5 | 0,2 |
| Operating Cash Flow (A+B+C) | 0,6 | 2,4 | 1,8 |
| Extraordinaries (M&A)+others | -1,2 | 0,3 | 1,5 |
| Free Cash Flow | -0,6 | 2,7 | 3,3 |

Summary 1H and FY 2019, 2020, CF Margin

| | | 30/06/2019 | 30/06/2020 | 31/12/2019 |
|--------------------------|----------|------------|------------|------------|
| Revenues | | 13,4 | 12,7 | 25,2 |
| Cash Flow | | -0,6 | 2,7 | -1,7 |
| CF Margin | | -4% | 21% | -7% |
| PFN | | 5,7 | 3,6 | 6,3 |
| PFN/Ebitda PFN/Ebitda | 1H FY | 3,8 | 1,3 | 2,5 |

The business trend, accompanied by careful financial management, generated strong cash flows





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Annexes

Covid time: efficiency & effectiveness of full smart working



To keep updated the whole staff:

- Coronavirus time Weekly update webinar every week
- Digital360 Insight #restiamoacasa special edition (twice per week)



To collect ideas and contributions:

• CallXAction – Ready.... Go !



To understand, engage and be closer to everyone:

- Survey Smart Working
- App Beaconforce
- Facebook Workplace



To offer training and new opportunities to all:

- 360digitalskill
- Webinar
- English Courses
- Area-specific training initiatives

